

Frequently Asked Questions

1. What types of crochet items do you sell?

We offer a variety of handmade crochet products, including accessories (like hats, scarves, and bags), home décor (such as blankets and coasters), and custom items upon request.

2. Do you take custom orders?

Yes! We love creating personalized pieces. Please contact us with your ideas, colors, and sizing preferences, and we'll work with you to bring your vision to life.

3. How long does it take to complete a custom order?

Processing time depends on the size and complexity of your order. Most custom items are completed within 1–3 weeks. We'll give you an estimated timeline when you place your order.

4. What materials do you use?

We primarily use high-quality acrylic, cotton, or wool yarns. If you have allergies or specific preferences, let us know and we'll accommodate when possible.

5. How do I care for my crochet items?

Handwashing in cold water and laying flat to dry is recommended for most crochet items to maintain shape and texture. Care instructions are included with each item.

6. Do you offer gift wrapping or personalized messages?

Yes, gift wrapping and custom notes are available upon request. Let us know during checkout or contact us directly.

7. Where do you ship from, and do you ship internationally?

We ship from Puerto Rico. International shipping is available, but delivery times and fees vary by location.

8. Can I return or exchange an item?

Due to the handmade nature of our products, we generally do not accept returns. However, if there is a problem with your order, please contact us within 7 days of

receiving it.

9. Do you offer wholesale or bulk orders?

Yes, we offer discounts for bulk or wholesale orders. Contact us to discuss details and pricing.

10. How can I contact you with questions or concerns?

You can reach us through our website's contact form, email us at intheislandcrochet@gmail.com, or message us on our social media platforms.