

Satisfaction Guarantee

We stand by the quality of our handmade items. If you're unsatisfied for any reason, please reach out — we'll do our best to ensure a happy experience.

Terms and Conditions

Effective Date: May 2, 2025

Business Name: ByIslandCrochet

Contact: intheislandcrochet@gmail.com

Please read these Terms and Conditions carefully before placing an order with InTheIslandCrochet. By purchasing from our shop, you agree to the following terms:

1. Handmade Product Disclaimer

All items are handmade and may have slight variations in color, size, and stitching. These differences are not defects but a part of the unique nature of handmade goods.

2. Orders & Payment

- Orders must be paid in full at the time of purchase.
- We accept payments via PayPal, Stripe, and credit/debit cards.
- For custom orders, full payment is required before production begins.

3. Processing & Shipping

- Ready-made items ship within 3-5 business days.
- Custom orders require 1-3 weeks for production before shipping.
- We are not responsible for delays caused by the postal service or incorrect shipping addresses provided by the customer.

4. Returns & Refunds

Please see our Returns and Guarantee Policy for full details.

5. Intellectual Property

All designs, patterns, images, and content are the property of ByIslandCrochet. You may not copy, reproduce, or distribute any content without our written permission.

6. Custom Orders

Custom orders are tailored to your specifications and are non-refundable unless defective or incorrect. We reserve the right to decline custom order requests that are not aligned with our brand or values.

7. Limitation of Liability

We are not liable for any allergic reactions or injuries caused by the materials used. Customers are responsible for reading product descriptions and caring for items appropriately.

8. Privacy Policy

We respect your privacy and only collect necessary information to fulfill your order. Your data will never be sold or shared with third parties.

9. Changes to Terms

We reserve the right to update these terms at any time. Continued use of our site and services indicates acceptance of any changes.