

Shipping Policy

Thank you for supporting ByIslandCrochet! Each item is handmade with care, and we want to make sure your order gets to you safely and on time. Please review our shipping policy below.

1. Processing Time

- Ready-to-ship items are processed within 5–10 business days.
- Made-to-order or custom items may take 1–3 weeks to complete, depending on complexity and current order volume.

You'll receive a confirmation email once your order is on its way.

2. Shipping Methods & Rates

- We offer standard and expedited shipping options via USPS.
- Shipping costs are calculated at checkout based on your location and selected shipping method.

3. Domestic & International Shipping

- We currently ship within the United States and internationally to select countries.
- International customers are responsible for any customs duties, taxes, or import fees.

4. Tracking & Delivery

- All orders include a tracking number.
- Once your package is with the carrier, delivery times are beyond our control. We are not responsible for delays caused by customs, weather, or postal issues.

5. Shipping Address

- Please double-check your shipping address at checkout. We are not responsible for packages lost due to incorrect or incomplete addresses.

6. Lost or Damaged Packages

- If your order arrives damaged or appears lost, please contact us at intheislandcrochet@gmail.com within 7 days of the expected delivery date. We'll do our best to help you resolve the issue.